

Dear Friends of New Hope Clinic:

Tis the season of good cheer, reflection and hope as we celebrate the coming holidays in whatever form they may take for you and yours. 2017 has been a year full of change, surprise and uncertainty, especially with regard to health care for so many people. Through it all, New Hope Clinic has continued to provide uninterrupted and exceptional care to Brunswick County citizens in need. You can have confidence New Hope's leadership will continue to steer our direction to account for any changes in the ever moving landscape of health care.

New Hope Clinic offers comprehensive care to its patients, including acute care, preventative services, and chronic disease management. We strive to meet all patient needs in one stop, in a compassionate, patient-centered setting. Our well-rounded services include not only primary health care, but also specialty referrals, pharmacy services, dental, vision, and even mental health services referrals. Through our electronic health record system, we are better able to protect patient information while also tracking outcomes, providing us with valuable data for constant improvement.

To date, New Hope Clinic has served 5,883 patients in almost 20 years. As you are aware, our patients make too much money to qualify for Medicaid but not enough to qualify for subsidies with which to purchase insurance through the marketplace. There are 11,000 individuals in Brunswick County who live in this void. New Hope Clinic serves about 10% of those eligible adults and it is our long-term goal to do better. To do this, and provide all the care we are currently able to offer, we rely on people like you: generous individuals who give your time, expertise and resources.

Please consider making even more of a difference and give to New Hope Clinic. No matter the amount, investing in New Hope Clinic is a sure thing: 93% of our budget goes to Clinic programs. We firmly believe in keeping administrative and fundraising costs down in order to put donors' resources to work for our patients. Further, there are many avenues available to donate and all are tax deductible. A meaningful gift to a loved one may be a donation in their honor. Recurring monthly gifts add predictability to our budget. Did you know that testamentary gifts reduce your taxable estate? Please contact our Executive Director, Sheila Roberts, for details about donating more unusual gifts like appreciated stock and company matching funds.

As we enter our 20<sup>th</sup> year of service, New Hope Clinic will only build on the strong foundation we've laid thus far. Thank you, all of you, who have made it possible for us to reach so many of those in need. We truly cannot do it without you.

Warmest Regards,

Amie Sloane Chair, Board of Directors

MAIN CLINIC & MAILING ADDRESS 201 W Boiling Spring Rd Southport, NC 28461



NEW HOPE CLINIC PHONE: (910) 845-5333 FAX: (910) 845-5366 EMAIL: clinic@newhopeclinicfree.org www.newhopeclinicfree.org

**SATELLITE CLINIC** 4600-10 Main St Shallotte, NC 28470

### What do our patients say about New Hope Clinic?

"I feel comfortable here. Now I'm getting the help I need. The staff doesn't make me feel shame asking for help."

"Everyone is so pleasant. They always take the time to explain things to me." "I love this clinic."

"Y'all really seem to care."

"I'm grateful for New Hope and everyone here!"

"These folks are volunteers, that shows a lot of caring good energy!!"

# **New Hope Clinic Ranked Exceptional!**

After a site visit on December 1st, New Hope Clinic has once again been found to be in compliance with the

North Carolina Association
of Free & Charitable Clinics

standards and requirements of the NC Association of Free & Charitable Clinics Accreditation Program! NHC has maintained the highest level of accreditation consistently since 2012, indicating the organization performs at an exceptional level across the areas of mission, programs, finance, charitable fund development, collaboration, constituency development, human resources, legal, risk management and medical record management. Credit for this accomplishment goes to all the Clinic employees, volunteers and board who work diligently to meet high standards of care and organizational integrity.

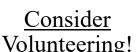
# Thank you to our volunteers!

Last year, our 168 volunteers contributed 11,022 hours of their time to help us provide over 6,000 patient visits and meet health outcome goals for patients with diabetes, hypertension, and COPD. These hours turn every \$100 contributed to NHC into \$1,375 worth of service and medications. We still need financial support to keep our doors open, but we can't beat the power of volunteerism!





Desks with keyboard trays Trash bags – tall kitchen Toilet Tissue Facial Tissues Paper Towels - roll Copier Paper Individually wrapped toothbrushes Dental Floss Toothpaste Sharpie markers - ultra fine point, wide chisel tip



Current volunteers needed: Receptionists Dental Assistants Nurses Medical Record Scanning Medical Assistants Patient Outreach

Call 910-845-5333 or visit: newhopeclinicfree.org/ get-involved/volunteer/

#### Board of Directors

Amie Sloane - President Christy Bell - Vice President Gretchen Bodinsky - Sectretary Karen LeMay - Financial Officer June Baker Delores Barringer David Berne Cherie Browning, RN Harry Einbinder Donna Valponi Brookhart

Medical Director Karen Wood, MD

Dental Director Jennifer S. Williams, DDS

Pharmacy Director David E. Anderson, RPH

Executive Director Sheila Roberts

## **Save the Date! Upcoming New Hope Clinic Events**





New Hope Clinic, Inc. 201 W. Boiling Spring Rd Southport, NC 28461

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Email: clinic@newhopeclinicfree.org www.newhopeclinicfree.org



**Need a gift idea?** Make a donation to New Hope Clinic in honor of someone on your gift giving list & we will send an attractive holiday card to your loved one. (minimum gift of \$10)



Please help us provide essential health care in Brunswick County.

Name	Phone
Address	Email
 Enclosed is my gift of:\$25;\$50;	\$100;Other
In Memory of In Honor of Nam	ne
Send Acknowledgement to: (Address)	
Send Holiday Card: (Circle One) Yes / No	
I wish to remain anonymous	

\*Contributions are tax-deductible as allowed by law. New Hope Clinic, Inc. is a 501(c)(3) non-profit organization. EIN: 31-1614379 Financial information about this organization and a copy of its license are available from the NC Charitable Solicitation Licensing section at 1-888-830-4989. The license is not an endorsement by the State.

> THANK YOU! We Truly Appreciate Your Support! To: New Hope Clinic, Inc., 201 W. Boiling Spring Rd, Southport, NC 28461 DONATE ONLINE: www.newhopeclinicfree.org