

New Hope Clinic Inc.

A 501(c)3 nonprofit organization: EIN 31-1614379

MAIN CLINIC & MAILING ADDRESS
201 W. Boiling Spring Road
Boiling Spring Lakes, NC 28461

clinic@newhopeclinicfree.org
www.newhopeclinicfree.org
Phone: (910) 845-5333
Fax: (910) 845-5366

SATELLITE CLINIC
4600-10 Main Street
Shalotte, NC 28470



2016 Annual Report

As the year 2016 has come to an end, we wanted to thank you for all you do to make our community a better place. Your generous support enables us to provide life-saving care to more low income, uninsured Brunswick County residents. Our many doctors, nurses and volunteers donate hundreds of hours monthly to support this critical service for our neighbors in need.

We strive to provide quality care in a professional setting, but there continues to be a great demand for our programs and we need help in many forms. Whether you ever interact directly with a patient or not, you are helping bring about a positive change in someone's life.

We are raising funds to cover the increasing cost of medications and to make the final payment on the loan, due in August 2017, for our main Clinic in Boiling Spring Lakes that we built in 2010. We work diligently to be good stewards of the money raised and present this annual re-

port to you to demonstrate how those funds have been used.

We are so inspired by the commitment of our caring volunteers, staff, and community partners. Every day is challenging and each patient's needs and situation are unique. Many thanks to all who volunteered, donated, or simply spread the word about us to their community. We look forward to continuing to have your support in 2016.

Sincerely,

Dennis O'Connor
President,
Board of Directors

Sheila Roberts
Executive Director

Mission:
To provide basic medical and dental care, diagnostic services and prescription drugs to low income, uninsured residents of Brunswick County and to enhance the quality of life, while preserving the privacy and dignity of every patient.

Vision:
To strive to serve the healthcare needs of Brunswick County residents and continue to increase our healthcare services.

Values:
In everything we do, we will demonstrate our belief in the worth and dignity of all individuals through:
Compassion
Teamwork
Confidentiality
Integrity
Community Partnership
Quality Care
Financial Responsibility

Services Provided:

- Primary Care:
Medical diagnosis and treatment:
- Specialty Care:
Diabetic / Endocrine
Urology
Diabetic Retinopathy Screenings
Medical Eye Exams
EKG
Diabetic Education
Weight Management
Referral for other specialties
- Pharmacy:
In-house Pharmacy, Pharmacy Assistance Program
- Dental Care:
Exams, X-rays, Extractions, limited restorative & hygiene, referral for other services

Open to all Brunswick County Residents

- Diabetes Education Class:
1st Tuesday 5:30pm - 6:30pm
Brunswick Senior Resources
3620 Express Drive, Shallotte, NC

3rd Thursday 5:30pm - 6:30pm
New Hope Clinic, 201 W. Boiling Spring Rd.,
Boiling Springs Lake
- Mental Health Crisis Clinic: by telemedicine
Monday - Friday 8am - 5pm; Walk-in
Call RHA Health at 910-632-2191 for more info
- Brunswick Family Assistance Agency:
4th Wednesday, 10:00am –3:00 at New Hope Clinic
- Duke Partners in Caring:
HIV testing & counseling
3rd Thursday 1pm - 5 pm; Walk-in
- Southport Lions Club:
Vision screenings
2nd Thursday and 3rd Tuesday
9:30am - 11:30am; Walk-in

Dosher Memorial Hospital,
Novant Health Brunswick Medical Center,
New Hanover Regional Medical Center,
Delaney Radiology,
& many specialty medical practices
have provided laboratory, diagnostic and
treatment services for NHC patients.

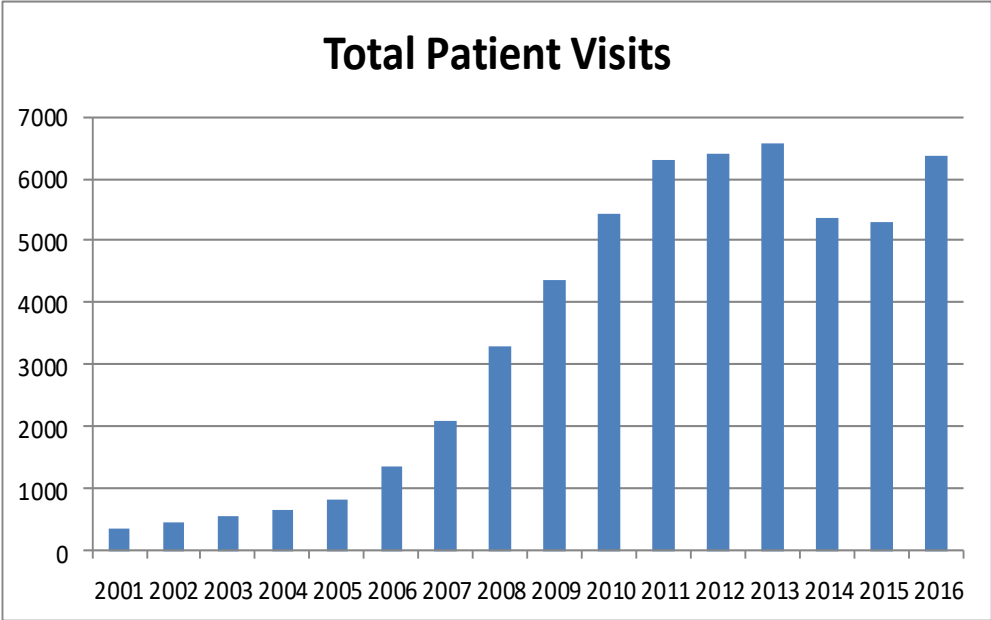
The Value of Services
provided at
New Hope Clinic
in 2016 was
\$5,067,593

New Hope Clinic
patients received
medications valued at
\$1,091,284
from
Patient Assistance Programs

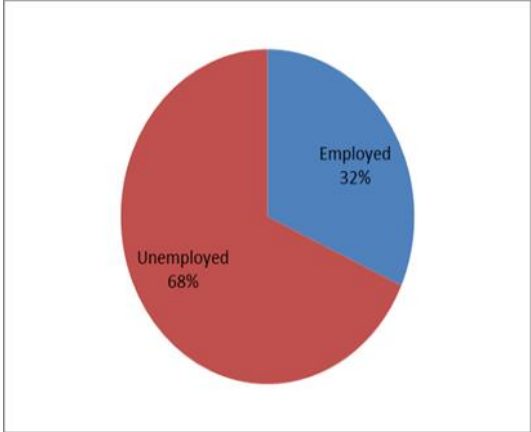
Although NHC has a
small staff equivalent to 4.3 Full-
Time Employees, we continue to be
a volunteer-driven organization.
168 talented individuals donated
11,022 hours of service in 2016.

Volunteer Position	# of People	Hours
Medical Doctors	10	591
Dentists	11	229
Chiropractors	1	4
Optometrists	2	32
Registered Nurses	15	932
LPNs	2	15
EMTs/CMAs/UAP	5	491
Dental Assistants	19	528
Pharmacists	7	517
Pharmacy Techs	6	282
PA-C/NP-C	4	177
Administrative Assts	63	5,376
Eligibility	10	989
IT/Computers	3	387
Other	23	472
TOTAL VOLUNTEER HOURS		11,022

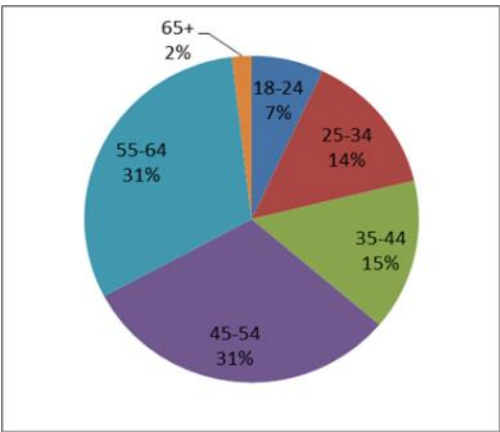
**948
PATIENTS
SERVED
IN 2016**



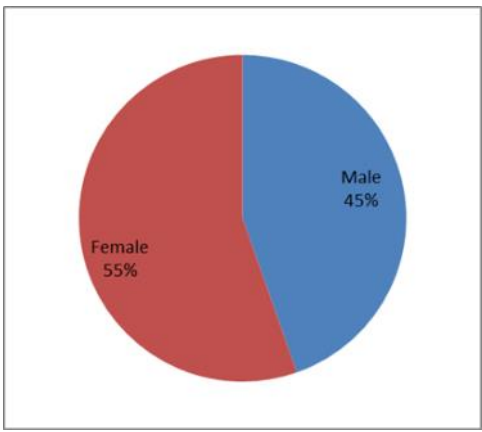
Patient Employment Status



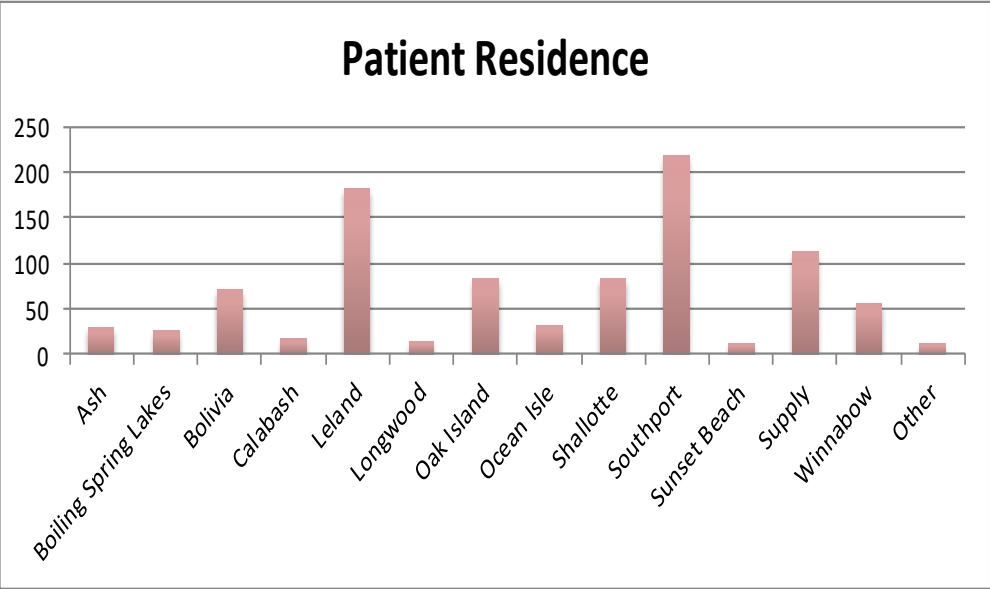
Patient Age



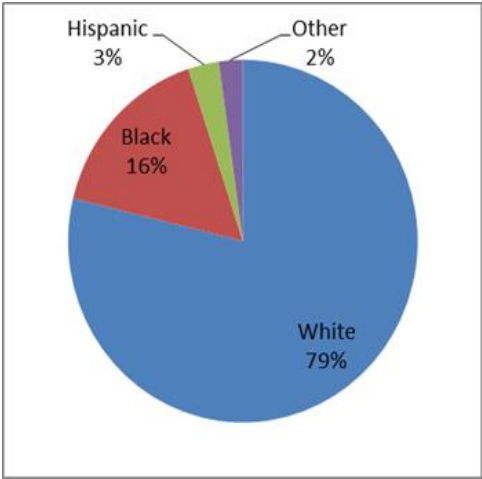
Patient Gender



Patient Residence

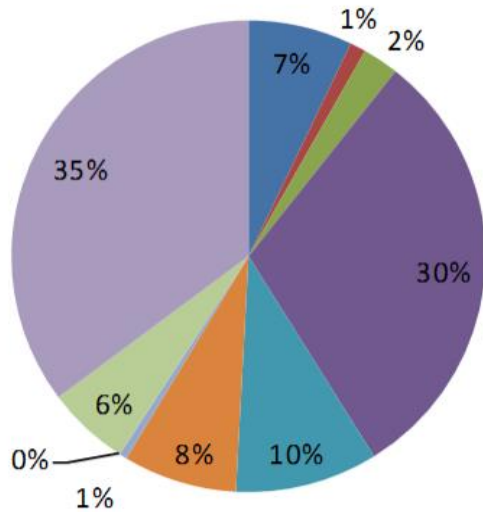


Patient Race



2016 Report on Revenue and Expenses

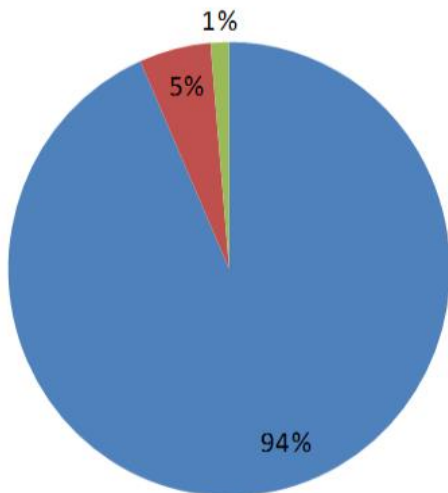
Operating Revenue Sources



Individual Contributions	\$42,641	7.10%
Corporate Contributions	\$6,462	1.08%
Churches & Civic Org Contributions	\$14,814	2.47%
Grants - Private Foundations	\$183,095	30.48%
Grants - County	\$58,479	9.74%
Grants - Other	\$46,640	7.76%
Program Service Revenue	\$3,135	0.52%
Investment Income	\$118	0.02%
Fundraisers	\$33,854	5.64%
Noncash contributions*	\$211,436	33.20%

TOTAL \$600,673

Operating Expenses



Program Services*	\$525,320	93.41%
Management & General	\$29,488	5.24%
Fundraising	\$7,632	1.36%

TOTAL ** \$562,440

*Includes Donated Professional Services valued at \$193,763

**Not included in expenses: Building Principal payments

Board of Directors

Amie Sloane -President
 Christy Bell - Vice President
 Gretchen Bodinsky, RN - Secretary
 Karen LeMay - Financial Officer
 June Baker
 David Berne
 Harry Einbinder
 Dolores Barringe
 Cynthia Glenn, RN

Medical Director

Karen Wood, MD

Dental Director

Jennifer S. Williams, DDS

Pharmacy Director

David E. Anderson, RPH

Staff

Sheila Roberts - Executive Director
 Shirley Adams - Office Assisant
 Sherry Brock - Registered Nurse
 Rebecca Fairchild - Family Nurse Practitioner - Certified
 Stephanie Williamson - Medical Office Assistant
 Aimee Youngblood - Patient Assistance Program Coordinator