# New Hope Clinic Inc.

A 501(c)3 nonprofit organization: EIN 31-1614379

MAIN CLINIC & MAILING ADDRESS 201 W. Boiling Spring Road Boiling Spring Lakes, NC 28461 clinic@newhopeclinicfree.org www.newhopeclinicfree.org Phone: (910) 845-5333 Fax: (910) 845-5366 SATELLITE CLINIC 4600-10 Main Street Shallotte, NC 28470





# 2015 Annual Report

2015 was a busy year at New Hope Clinic, with many things to be thankful for!

Over the last year, NHC provided 12,935 free 30-day prescriptions, 2,828 medical visits, and 226 dental visits to nearly 942 patients and had 115 attendees for diabetic education classes. We are also excited to announce that in 2015 we opened a satellite clinic co-located with Brunswick Family Assistance Agency in Shallotte to better serve those from the southern end of Brunswick County with limited transportation.

Our dental clinic also began providing restorative and hygiene appointments, in addition to

BRUNSWICK FAMILY
ASSISTANCE AGENCY
New HOPE CLINIC
New Hope CL

continuing to serve those in need of extractions.

We have a genuinely supportive community! It takes all sorts of help to ensure those in need have access to healthcare - 150 volunteers have given their time to support NHC's operations this year. We also thank all of you who helped with or attended our various fundraisers and events over the last year - Art With Heart, Go Jump In the Lake, The Sunset Beach Concert Series, Listen Up Brunswick County Concert Series, Mike's Garage Band concert, and the many events other organizations hosted to benefit NHC and other worthy organizations.

Many thanks to all who volunteered, donated, or simply spread the word about us to their community. We look forward to continuing to have your support in 2016.

Sincerely,

Dennis O'Connor

Dennis O'Connor President, Board of Directors Sheila Roberts Executive Director

#### Mission:

To provide basic medical and dental care, diagnostic services and prescription drugs to low income, uninsured residents of Brunswick County and to enhance the quality of life, while preserving the privacy and dignity of every patient.

#### Vision:

To strive to serve the healthcare needs of Brunswick County residents and continue to increase our healthcare services.

#### Values:

In everything we do, we will demonstrate our belief in the worth and dignity of all individuals through:

Compassion
Teamwork
Confidentiality
Integrity
Community Partnership
Quality Care
Financial Responsibility

### **Services Provided:**

Primary Care:

Medical diagnosis and treatment:

• Specialty Care:

Diabetic / Endocrine

Urology

Diabetic Retinopathy Screenings

Medical Eye Exams

**EKG** 

Diabetic Education

Weight Management

Referral for other specialties

• Pharmacy:

In-house Pharmacy, Pharmacy Assistance Program

Dental Care:

Exams, X-rays, Extractions, limited restorative & hygiene, referral for other services

• Dental Care:

Exams, X-rays, Extractions, limited restorative & hygiene, referral for other services

## Open to all Brunswick County Residents

• Diabetes Education Class:

Ist Tuesday 7pm - 8pm

Brunswick Senior Resources 3620 Express Drive, Shallotte, NC

3rd Thursday 5:15pm - 6:15pm New Hope Clinic

 Mental Health Crisis Clinic: by telemedicine Monday - Friday 8am - 5pm; Walk-in Call RHA Health at 910-632-2191 for more info

EDSI Workforce Services:

Tuesdays at New Hope Clinic, by appointment Call 910-632-2191 for more info

**Duke Partners in Caring:** 

HIV, Glucose & Blood Pressure testing & counseling 3rd Thursday Ipm - 5 pm; Walk-in

Southport Lions Club:

Vision screenings

2nd Thursday 9:30am - 11:30am; Walk-in

Dosher Memorial Hospital,
Novant Health Brunswick Medical Center,
New Hanover Regional Medical Center,
Delaney Radiology,
& many specialty medical practices
have provided laboratory, diagnostic and
treatment services for NHC patients.

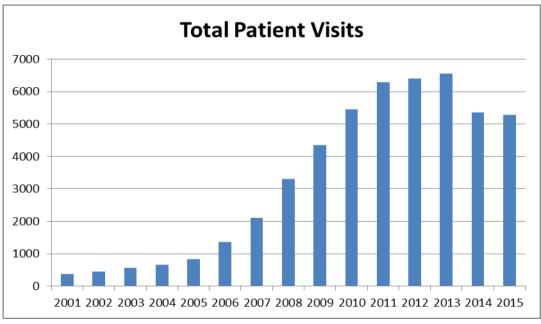
The Value of Services provided at New Hope Clinic in 2015 was \$3,369,120

New Hope Clinic patients received medications valued at \$840,597 from Patient Assistance Programs

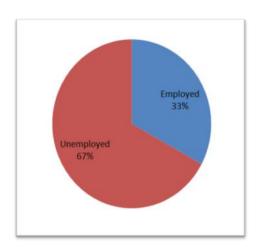
Although NHC has a small staff equivalent to 4.3 Full-Time Employees, we continue to be a volunteer-driven organization. 158 talented individuals donated 10,048 hours of service in 2015.

Volunteer Position	# of	Hours
Position	People	nouis
Medical Doctors	11	385
Dentists	11	160
Chiropractors	1	9
Optometrists	3	52
Registered Nurses	21	1,572
LPNs	2	153
EMTs/CMAs	3	45
Dental Assistants	14	401
Pharmacists	10	593
Pharmacy Techs	5	239
PA-C/NP-C	2	14
Administrative Assts	53	4,517
Eligibility	10	683
IT/Computers	3	456
Other	42	769
TOTAL VOLUNTEER		
HOURS	10,048	

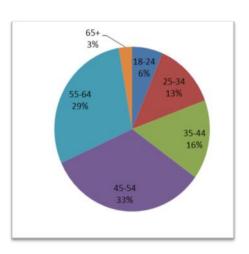




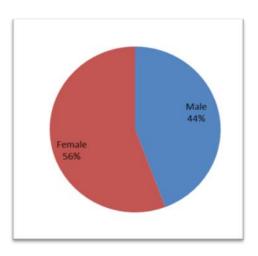
# **Patient Employment Status**

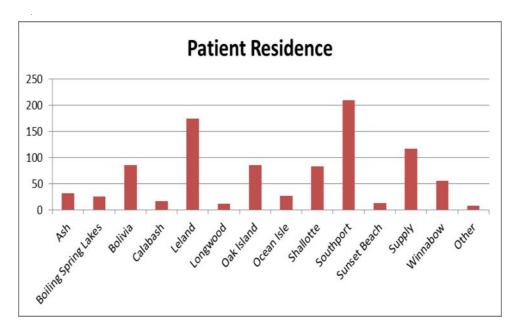


# **Patient Age**

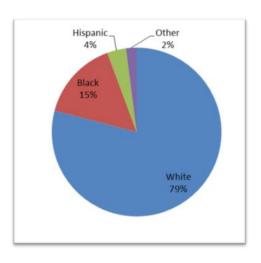


### **Patient Gender**



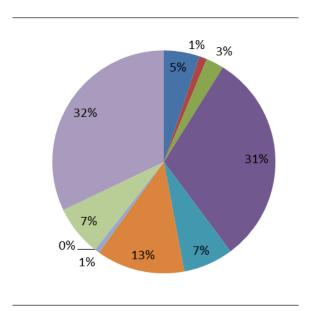


### **Patient Race**



# 2015 Report on Revenue and Expenses

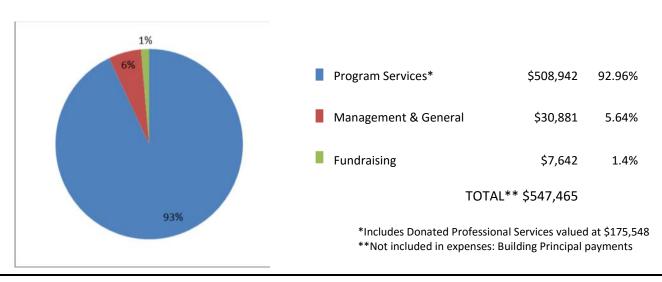
### **Operating Revenue Sources**



<ul><li>Individual Contributions</li></ul>	\$32,594	5.17%
<ul><li>Corporate Contributions</li></ul>	\$6,989	1.11%
<ul><li>Churches &amp; Civic Org Contributions</li></ul>	\$16,349	2.59%
Grants - Private Foundations	\$195,082	30.95%
Grants - County	\$45,695	7.25%
Grants - Other	\$80,785	12.82%
Program Service Revenue	\$4,347	0.69%
Investment Income	\$259	0.04%
Fundraisers	\$45,876	7.28%
Noncash contributions*	\$202,383	32.10%

TOTAL \$630,359

### **Operating Expenses**



#### **Board of Directors**

Dennis O'Connor - President Amie Sloane - Vice President Ray Vipperman - Secretary Gretchen Bodinsky, RN - Financial Officer **June Baker** 

Christy Bell David Berne

Harry Einbinder Karen LeMay

Toni Melvin Whitaker

**Medical Director** 

Karen Wood, MD

Pharmacy Director David E. Anderson, RPH

#### Staff

Sheila Roberts - Executive Director Shirley Adams - Office Assisant

Karol Downing - Physician Assistant - Certified Rebecca Fairchild - Family Nurse Practitioner - Certified

**Dental Director** 

Jennifer S. Williams, DDS

Angela Lambert - Registered Nurse

Stephanie Williamson - Medical Office Assistant

Aimee Youngblood - Patient Assistance Program Coordinator