



New Hope News

Summer 2016
Volume 8 Issue 2

Board of Directors

- Dennis O'Connor - President
- Amie Sloane - Vice President
- Gretchen Bodinsky, RN - Financial Officer
- June Baker
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- David Berne
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Medical Director

Karen Wood, MD

Dental Director

Jennifer S. Williams, DDS

Pharmacy Director

David E. Anderson, RPH

Executive Director

Sheila Roberts

Hours & Services

• Eligibility Interviews:

- BSL: Mon & Thurs 9:00am-4:00pm
- Shallotte: Wed 1:00pm-4:00pm

• Medical Clinic

- BSL: Mon - Fri 9:00am-4:00pm
- Shallotte: By appointment

• Dental Clinic: By appointment

• Pharmacy:

- Tuesdays: Call or drop off by 2:00pm, pickup 2:00-4:30pm
- Thursdays: Call or drop off by 4:30pm, pickup 2:00-7:00pm

• Specialty Care (By appointment):

- Diabetic/Endocrine Clinic
- Diabetic Retinopathy Screenings & Medical Eye Care
- Urology
- Diabetes Education
- Weight Management Counseling
- Pharmacy Assistance Program

• Diabetes Education Classes:

- Brunswick Senior Resources, Shallotte: 1st Tuesday 7:00pm
- NHC BSL: 3rd Thursday 5:15pm

Our Mission

To provide basic medical and dental care, diagnostic services and prescription drugs to low income, uninsured residents of Brunswick County and to enhance the quality of life, while preserving the privacy and dignity of every patient.

Volunteer Spotlight



NHC Volunteers at the April 2016 Volunteer Appreciation Brunch

Thank you to our volunteers!

Back in April of this year we celebrated Volunteer Month by hosting an appreciation brunch for New Hope Clinic volunteers. We certainly have plenty to be thankful for.

In 2015 our 162 volunteers donated 10,184 hours of their time to help us provide over 5,000 patient visits. These hours turn every \$100 contributed to NHC into \$963 worth of services, or every \$20 to \$190. We still need financial support to keep our doors open, but we can't beat the power of volunteerism!

In 2016, volunteer hours have increased allowing us to increase the number of patients served by 6% and patient encounters have increased by 26% for medical clinic visits and by 53% for dental clinic visits!

Our patients often have many barriers to overcome to get to their appointments but work hard to receive our important services. They may not have the income to pay for a doctor visit, but show their appreciation with many thank yous and a respect for the care and time being given by our kind and generous staff. Even with so many transportation challenges, our no-show rate for appointments has been reduced from 7% to a low 5%!

Thank you all for your support. Here's to many more years of working together!

MAIN CLINIC & MAILING ADDRESS

201 W Boiling Spring Rd
Southport, NC 28461

NEW HOPE CLINIC

PHONE: (910) 845-5333

FAX: (910) 845-5366

EMAIL: clinic@newhopeclinicfree.org

www.newhopeclinicfree.org

SATELLITE CLINIC

4600-10 Main St
Shallotte, NC 28470

Upcoming Events

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SATURDAY, September 3, 2016

GO, Jump in the Lake! 5k, 10k, and Fun Run



Registration for the annual Labor Day weekend event is now open!

Register online at: <https://its-go-time.com/go-jump-in-the-lake/>

Hosted by the Southport Rotary Club, proceeds will benefit New Hope Clinic and other local organizations including Providence Home, Matthew's Ministry, Hope Harbor Home, The SOICF Food Pantry, and more. We can't wait to see you there!



2016 PLATINUM COMMUNITY PARTNERS



2016 GOLD COMMUNITY PARTNERS



Christy & Susan
Bell

Fairley & McGowan
Financial Services



Collins Insurance Agency

Jennifer S. Williams, DDS, PA
FAMILY DENTISTRY

Wood
Commercial
Properties

Sandy & Linda
Graham



2016 SILVER COMMUNITY PARTNERS



Bachara & Essey
attorneys at law



BSL
Mini
Storage



C.L. Smith
Construction, Inc.
Custom Home Builder



Earlene Campbel
Jonathan & Anne
Richmond



John &
Mary
Dailey



S&B Maintenance &
Portable Toilets



2016 BRONZE COMMUNITY PARTNERS

BB&T OAK ISLAND, BILL & LINDA JENKINS, BILL & LYNNE MOORE, DENNIS & BETH O'CONNOR, EDWARD JONES, JUNE & PAUL BAKER, MARK & CHERYL DEANS, MERRY MACBARB & PETER BRAUN, RENEE'S FINE JEWELRY, RICHARD & MARGARET STURDEVANT, SEMPER FI, SETH & SHEILA ROBERTS, STEVE & GRETCHEN BODINSKY, TAXLINE PLUS LLC, THE ELROD JONES & LAWRENCE FINANCIAL GROUP, THE SMITH FAMILY, VAN DYNE K9, WALGREENS - SOUTHPORT

A LABOR DAY WEEKEND TRADITION!

SAVE THE DATE!

Bald Head Island Silent Auction

Bald Head Island Club
Friday, December 30, 2016

Art with Heart 2017

Southport Community Center
Sunday, October 15, 2017

New Hope Clinic

20th Anniversary in 2018!

Volunteers are needed to start planning this year of celebration. Contact Gretchen Bodinsky at bodinsky@bellsouth.net if you are interested in helping.



FREE!!

Diabetes Self-Management Education Classes



Open to all Brunswick County Residents
Call to Register - 910-845-5333

FIRST TUESDAY of each month
Brunswick Senior Resources, Inc.
3620 Express Drive, Shallotte, NC 28470
7:00pm - 8:00pm

THIRD THURSDAY of each month
New Hope Clinic
201 W. Boiling Spring Rd, BSL
5:15pm - 6:15pm

Topics Include

Diabetes 101
Healthy Meal Planning
Physical Activity/Exercise
Blood Glucose Monitoring
Diabetes Medications
Preventing Complications

DOUBLE YOUR DONATION!

Do you work for, or did you retire from, a company that will make a donation to match your contribution of money or volunteer hours?

Not sure, contact Sheila Roberts at (910) 845-5333 or clinic@newhopeclinicfree.org and we'll research the possibility.

Goodbye Angie & Jess!



Goodbyes are always a hard part of life, and we are sad to see two members of our team leave us.

Angie Lambert has been our staff RN since 2011, providing care to our patients and support to our volunteers. She is moving on to a great job opportunity closer to her home in Wilmington. She says, "It's been a pleasure to work for New Hope Clinic for the past four and a half years. I have met so many great people and will dearly miss my co-workers and the volunteer staff, I have many wonderful memories that I will cherish. I wish Sheila and all of the New Hope family much success as they continue to provide healthcare services to the residents of Brunswick County."



Jess Howkins has been the QENO AmeriCorps VISTA assigned to NHC for the last year to help with our volunteer management and community outreach programs. Learn more about her work below. She will be living and working in Wilmington and eventually going to nursing school. She is very grateful to have had the opportunity to work at such a wonderful place as New Hope Clinic alongside such compassionate and inspiring people.

They will be greatly missed! Best wishes to you both!

New Ventures at New Hope Clinic

Volunteer Coordination Team

Over the last few months we have been developing and training a new volunteer coordination team at NHC. The team is in charge of new volunteer intake, annual volunteer trainings, communications, surveys, appreciation events, and more. The members of our new team are pictured below. If you have any questions or suggestions to improve the volunteer experience at NHC, these are the people to go to! Contact them at info@newhopeclinicfree.org or by phone at the Clinic.



Paula Sullivan,
Volunteer
Coordination Manager



Christy Beavers,
Volunteer Coordination
Manager



Karen LeMay,
Communications
Coordinator



Jean Kalembo,
Intake & Training
Coordinator



Pat Lund,
Intake & Training
Coordinator



Jude Skowron,
Technical
Coordinator

Patient Stories & Volunteer Comments Box

We are always looking for ways to get more feedback from volunteers and patients in order to improve experiences at the Clinic and share our story with the community. For patients, we have a new "Comments" box and forms in the waiting room. We also have "Stories" forms available in the patient exam rooms for those returning patients who are willing to share their story with us. For volunteers, we have another "Comments" box in the Reception area just to the left of the Sign-In sheet. Whether you are a patient or a volunteer, or just someone visiting, we would encourage you to leave us a note and let us know how we're doing!

Community Outreach

Another program re-organizing at New Hope Clinic is the Community Outreach team. We hope to increase knowledge about the Clinic by sending volunteers to more health fairs, local events, and individual organizations to hand out brochures, make presentations, and generally just spread the word. Currently, we have a couple volunteers and our Executive Director doing these tasks, but we hope to recruit more people to help share the load. If you would like more information, know a group we could present to, or would like to get involved with the community outreach team, please contact Sheila Roberts or Denis Sullivan at (910) 845-5333 or info@newhopeclinicfree.org.



CPR Training

On June 15th the St. James Fire Department volunteered to lead a Basic Life Support training session by the American Heart Association for clinical volunteers and staff at New Hope Clinic. The training was a success—all ten attendees passed the test and are now certified CPR providers. Thank you to the St. James Fire Department!



Job Openings

Registered Nurse - Patient Care Coordinator

Part-time, Boiling Spring Lakes

Nurse Practitioner/Physician Assistant

Part-time, Boiling Spring Lakes & Shallotte

The full position descriptions are available on our website: <https://newhopeclinicfree.org/get-involved/jobs>

Qualified applicants should submit their resume and cover letter by email to clinic@newhopeclinicfree.org, by fax to 910-845-5366, or in person at the Clinic.

Grants

The Catherine Kennedy Home Foundation

On May 18th, the Catherine Kennedy Home Foundation granted \$4,000 to New Hope Clinic to continue to provide individualized healthcare and wellness support for senior patients. This grant will fund a portion of the salary for the support staff providing healthcare, social work support, and health education classes, and to purchase educational materials, supplies, and durable medical equipment for our senior patients with chronic and acute diseases.

WISHLIST

Individually wrapped toothbrushes

Dental Floss

Toothpaste

Toilet Tissue

Facial Tissues

Paper Towels - roll

Copier Paper

Desks with keyboard and mouse trays (5)

Tall open shelving units for folders

Wall-mount blood pressure cuff (2)

Trash bags – tall kitchen

Digital home blood pressure monitors

Home Nebulizers

Cases of bottled water

Batteries - AAA or AA

New Hope Clinic is a 501(c)(3) non-profit, EIN: 31-1614379.

Gifts are tax-deductible as permissible by law.

The Knights of Columbus, Sacred Heart Council

Grand Knight Steve Prout presents a Council gift to Sheila Roberts, Executive Director of New Hope Clinic.



South State Bank

Thank you to our newest corporate donor, South State Bank. Pictured is New Hope Clinic Executive Director Sheila Roberts receiving the gift from Assistant Vice President and Branch Manager Ryan Cunningham.

